

# 'Chief Web Authentication' Mobile APP User Manual



版權所有，不得轉載

## Chief Web Authentication User Manual

For the purposes of enhancing a security of internet services and a security requirement of the trading platform, we have launched a new “Chief Web Authentication”. Customers can enjoy a secure, reliable and convenient online trading experience. After registration, customers can use either biometrics (Touch ID, Face ID etc.) or one-time password for login online trading platform.

### Download the APP

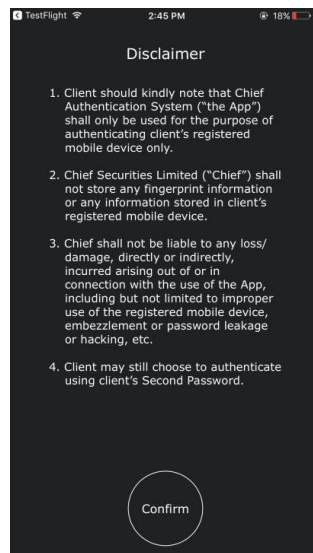
Step 1. Open App Store

Step 2. Type “Chief Web Authentication” in search and download the APP.

### View the Tutorial

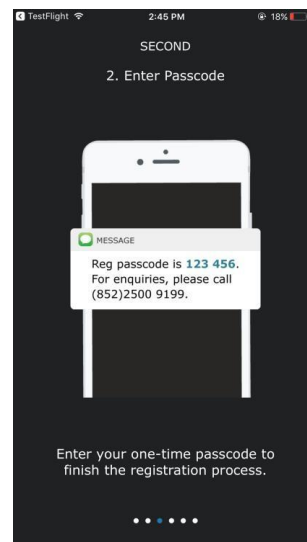
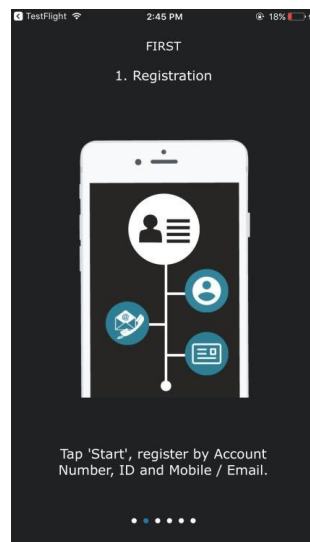
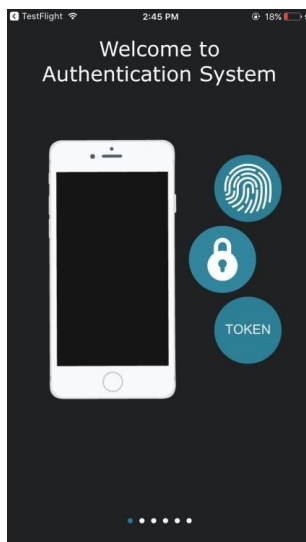
Step 1.

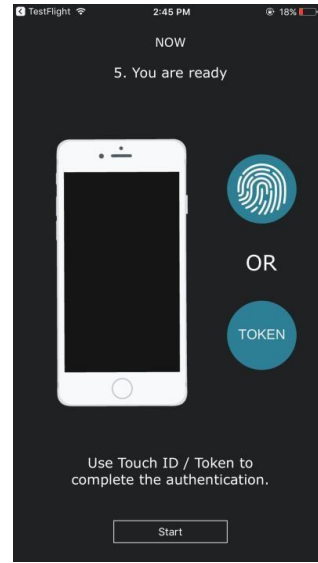
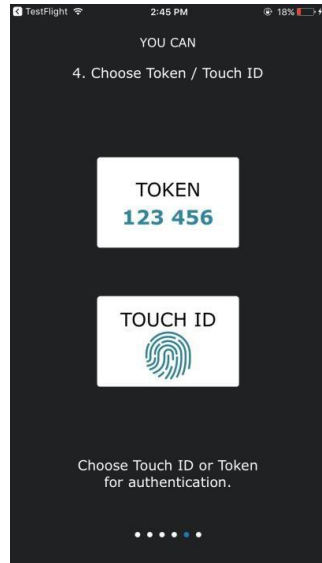
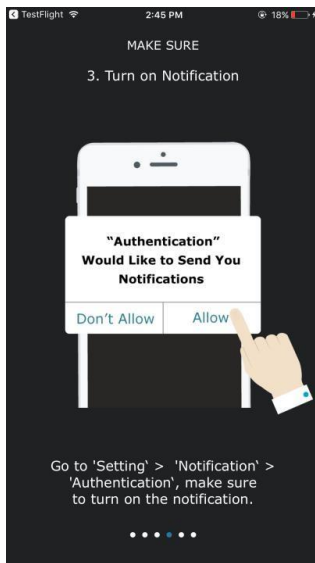
Select your language and read the disclaimer



Step 2.

View the tutorial about how it works

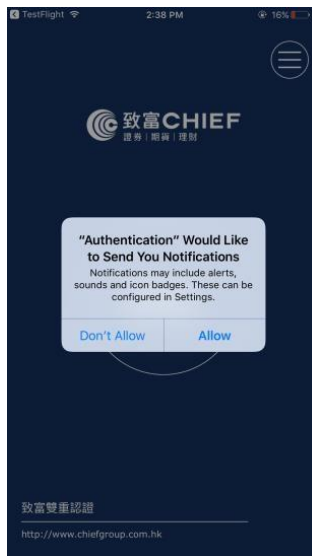




## Registration

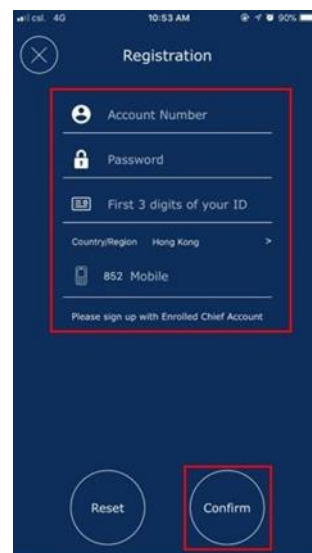
### Step 1.

Make sure Notification is turned on



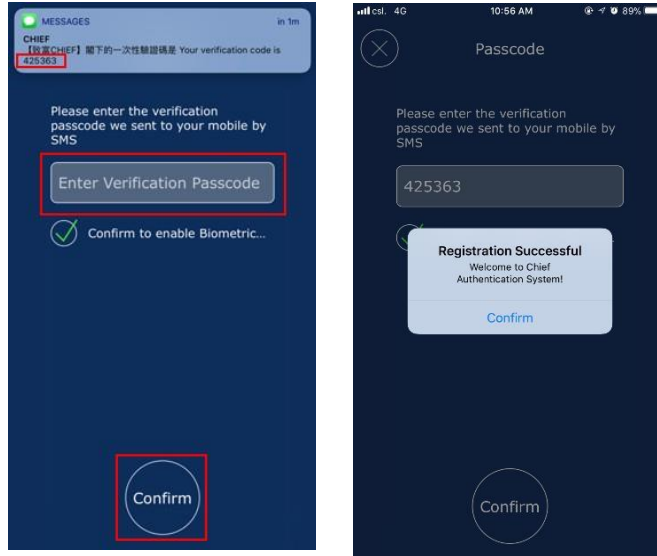
### Step 2.

Tap "Start", then register by Account Number, Password, first 3-digit of ID number and Mobile.



**Step 3.**

Enter the one-time verification code we sent to you by SMS. You may choose to enable biometric for authorization, then tap “Confirm” to complete the process

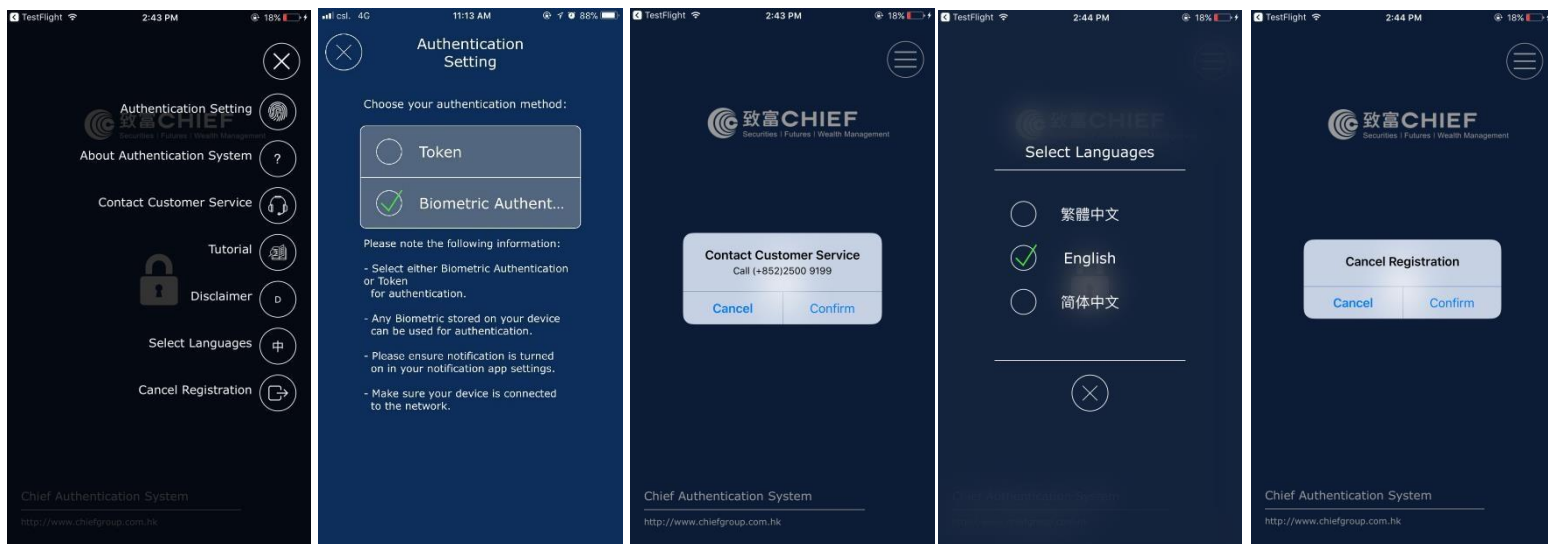


**Step 4.**

After the registration is completed, a confirmation letter will be sent to you by SMS and Email

**Step 5.**

You can change the authentication method, contact Customer Service Officer, view the Tutorial, select language and cancel registration anytime.



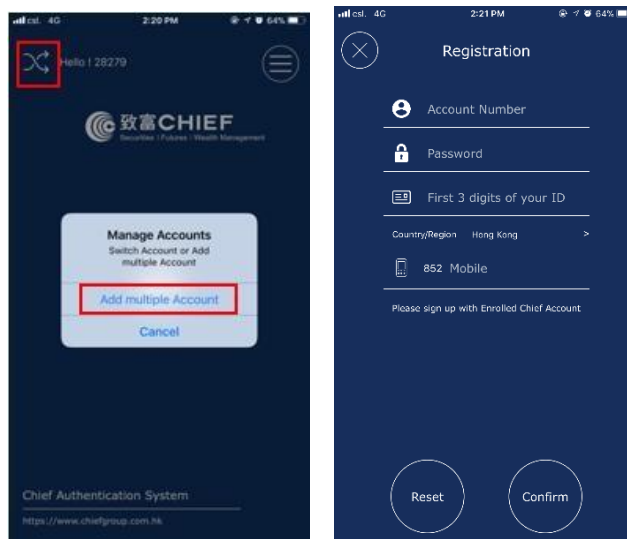
### Step 6.

Make sure your device has internet connection and notification is turned on when using “Chief Web Authentication”

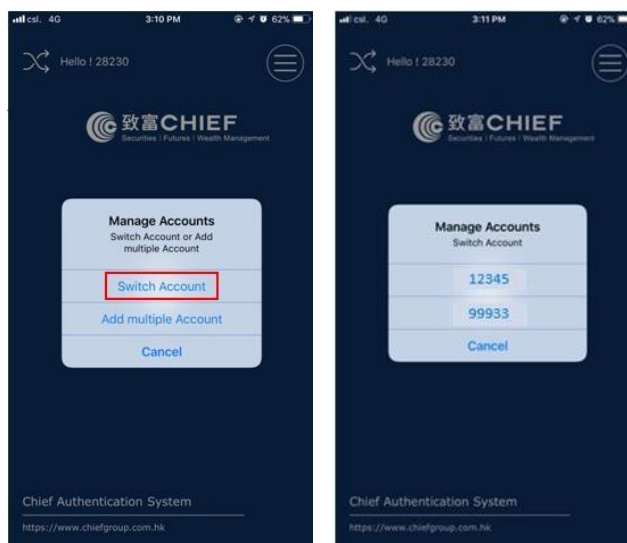


## “Manage Accounts” Function

1. Add multiple account: Select ‘Add multiple account’ by pressing the top left-hand corner, will enter the registration screen



2. Switch Account: For canceling registration of specific account



## **Reminders**

- Each account can be registered to one single device; old device registration will be invalidated once new device is registered successfully.
- Any biological features stored on your device can be used for authentication. For security reasons, we recommend that you do not register third party's biological features in your device. Please ensure that you cancel the registration from the device before selling, exchanging, or disposing of them.
- If your registered device is lost or stolen, please contact our Customer Service Hotline at (852)2500 9199 to cancel your registration from Chief Web Authentication with help of our staff.
- Please do not install or launch Chief Web Authentication App in a smartphone or other device with any pirated, hacked, fake or unauthorized application or where the software lockdown has been overridden (such as a "jailbroken" or "rooted" smartphone or device).

## User Manual of Login to TOP WEB

1. Open “TOP WEB”, enter Login ID and Password, press login

### Login

Clients can now trade both Global Stock and HK Stock with Top Trader online trading platform.  
 You can simply login Top Trader with existing HK Stock username and password.  
 For any enquiry, please call our Customer Services Hotline (852) 2500 9199 or Global Stock Trading Hotline (852) 2500 9290

#### Web-based Version



The login form has a yellow header with the word "Login". Below it are two input fields: "Login ID" and "Password". A red box highlights these two fields. Below the password field is a blue link that says "Forgot Password?". At the bottom of the form are two blue buttons: "Reset" and "Login".

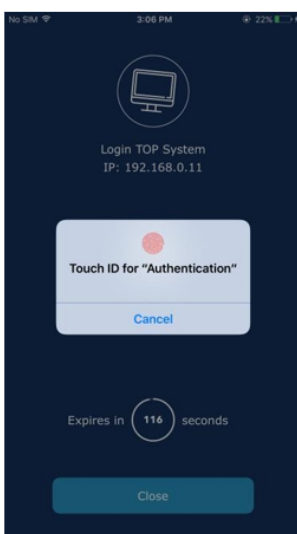
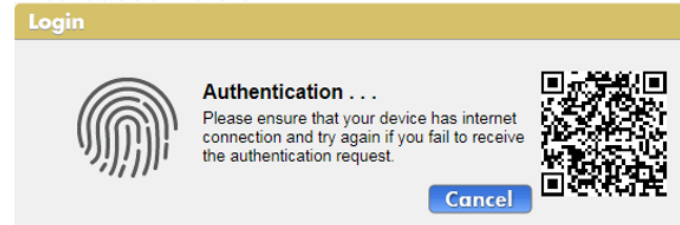
< OR >

#### Download Version

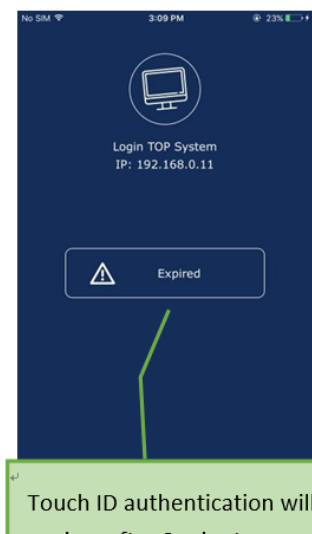
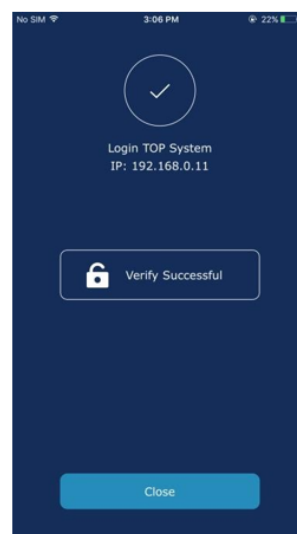


2. Pre-registered “Chief Web Authentication” will pop up automatically on your device.  
**\*\*Make sure your device is connected with internet for receiving notification, please try again if the notification is invalid or fail to receive. \*\***
  - A) When you choose “Biometrics” for authentication, you can login to the trading system with ‘Touch ID’ or ‘Face ID’ (applicable to IOS only)

#### Web-based Version

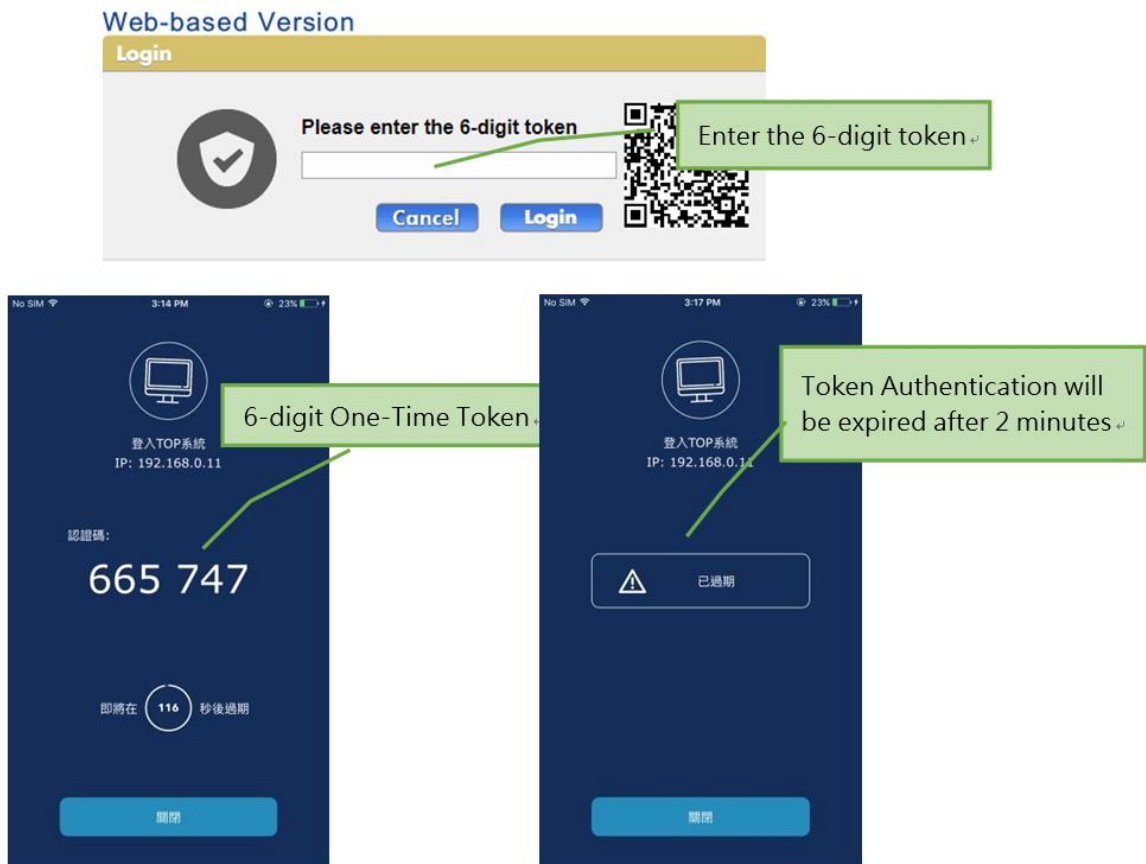


Tap the fingerprint to open the Touch ID sensor

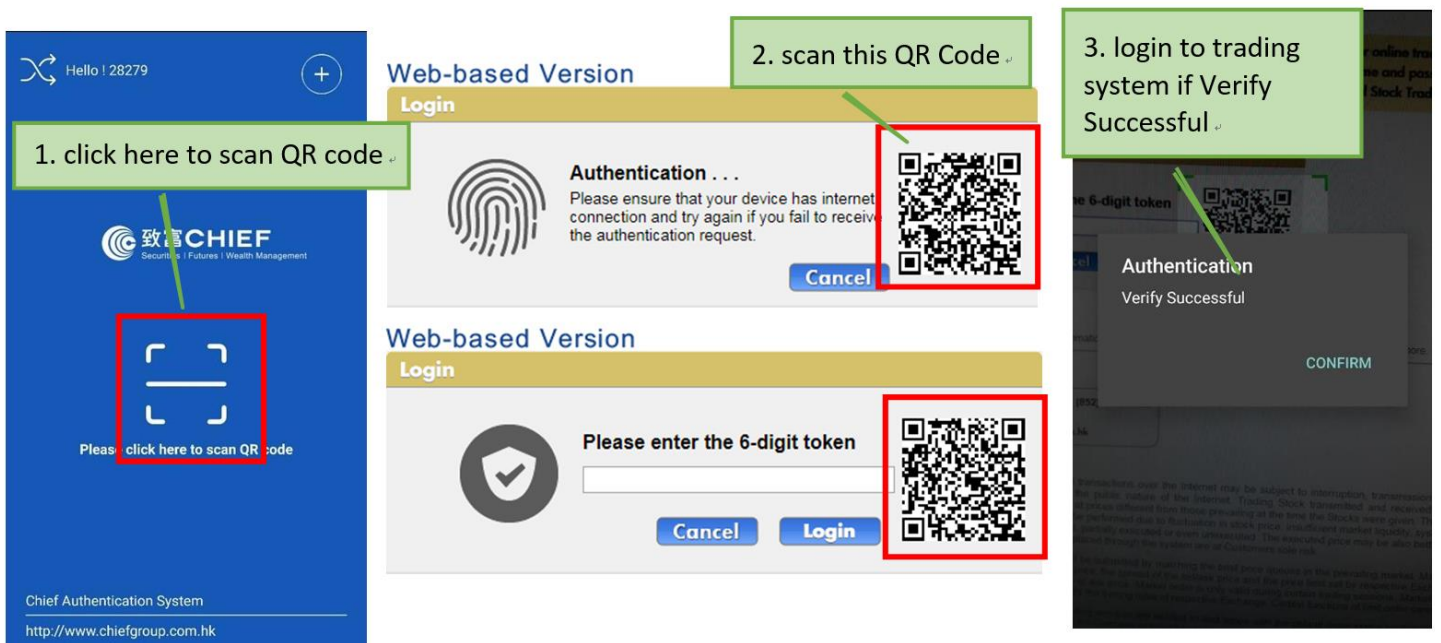


Touch ID authentication will expire after 2 minutes

B) When you choose “Token” for authentication, a 6-digit One-Time Token will be sent to your device, enter the 6-digit token and press “Login”



C) You may also select ‘QR Code’ for authentication





## Have not registered yet?

Clients are not able to login TOP WEB if you have not registered “Chief Web Authentication” yet.

### Web-based Version

#### Login

You have not registered for Chief Authentication System. For more details, please refer to <http://www.chiefgroup.com.hk/en/cas>



Cancel

\*\*\*ENDD\*\*\*